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Riverside Health Care is proud to serve the public in multiple capacities across its service area. By far, the public has shown respect, and values the services our staff provide. Unfortunately, health care providers across Ontario have reported an increase and severity, in the amount of physical and verbal abuse experienced, during the pandemic.

We know people are struggling – for any number of reasons – but it is not an excuse for violence. Violence against our health care workers affects us all. It impacts our families and our communities.

When you come to our facilities for service, remember we are here to help. Treat all staff with the respect and courtesy they have earned. Any act of violence or harassment committed against any employee is unacceptable and will not be tolerated.

Riverside is taking steps to change attitudes, provide support for prevention, and make health care workplaces safer and more responsive to incidents of violence, but we are also asking the public to be part of the solution.

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